FREEPHONE HELPLINE: 0808 802 9999 COUNSELLING/ADVOCACY/OUTREACH: 0208 683 3311



# Rape Crisis South London, Specialist Sexual Violence Outreach Service: How we work with clients

#### Who can access this service?

Any women or girls aged 14+ who live and/or work in South London, and who have survived any sexual violence at any time in their lives. Our trained and experienced Outreach Worker specialises in working with survivors who have also experienced social marginalisation, and all RASASC's services are provided regardless of ethnicity, religion, culture or socio-economic background.

Survivors accessing this service will be offered support, information, and streamlined links into our counselling, advocacy and helpline services, across a maximum of two meetings with the Outreach Worker.

#### How can I refer clients into this service?

For all services at RASASC we ask that survivors self-refer so that from the moment they begin working with us they are empowered to make choices for themselves. Professionals can encourage their clients to self-refer in four ways:

- 1. By arranging for our Outreach Worker to come and attend an existing drop-in/outreach service run by your organisation. Clients will be able to speak to the worker on-site, there and then, about the support and information offered. This can be a one-off or a regular attendance.
- 2. By arranging for our Outreach Worker to come and deliver a one-off awareness-raising session at your organisation, which can be attended by staff and/or clients.
- 3. **By letting your clients know of their nearest Hub Point**, so that they can contact us and arrange to meet there
- 4. **By letting your clients know of their nearest Drop-In**, which they can drop in to any time we are in attendance there.

## How can clients access the Outreach Service at a Hub-Point?

(Appointments need to be made in advance to meet with our Outreach Worker at a Hub-Point.)

Our Outreach Hub-Points are safe, women-only spaces owned by other organisations that have made a room(s) available for us to use when we need it. Our Outreach Worker only attends these hub points when a client has called to make an appointment in advance. Our Outreach Worker can support a client with up to two meetings at a Hub-Point.

Name of organisation	Where?	When?	Website
CDSSL Sutton	Wallington	Tuesday afternoons	

### How can clients access the Outreach Service at a Drop-In?

(Appointments do not need to be made to meet with our Outreach Worker at a Drop-In.)

Our Outreach Worker currently attends the following women-only spaces regularly. Clients can drop-in at any of them to speak to our worker, without needing to call and make an appointment in advance. These are existing women-only drop-ins run by outside organisations with other specialisms; however, any female client age 14+ who wants support and information for sexual violence can attend these drop-ins to access our specialist support. Our Outreach Worker can support a client with up to two meetings at a Drop-In.

Name of organisation	Where?	When?	Website
Spires	Lambeth	Every Friday morning	http://www.spires.org.uk/
Evolve	Southwark	Every other Thursday morning	blenheimcdp.org.uk/services/evolve

Please note that all our services are independent and strictly confidential, and we do not share any client information with any outside organisations.